# Better Lists: Community Resources in the Lower Mainland

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May 16, 2022

## **Disclosures**

I have no conflicts of interest to declare.

# **Objectives**

- Review community resources for older adults directly available in the Lower Mainland
- 2. Discuss how to leverage available resources to provide better care

# Healthy lifestyle and life expectancy with and without Alzheimer's dementia: population based cohort study

Klodian Dhana,<sup>1,2</sup> Oscar H Franco,<sup>3,4</sup> Ethan M Ritz,<sup>1,2</sup> Christopher N Ford,<sup>1,2</sup> Pankaja Desai,<sup>1,2</sup> Kristin R Krueger,<sup>1,2</sup> Thomas M Holland,<sup>1,2</sup> Anisa Dhana,<sup>1,2</sup> Xiaoran Liu,<sup>1,2</sup> Neelum T Aggarwal,<sup>5,6</sup> Denis A Evans,<sup>1,2</sup> Kumar B Rajan<sup>1,2</sup>

#### " OBJECTIVE

**ABSTRACT** 

To determine the impact of lifestyle factors on life expectancy lived with and without Alzheimer's dementia.

## DESIGN Prospective cohort study.

SETTING
The Chicago Health and Aging Project, a population

## based cohort study in the United States. PARTICIPANTS

2449 men and women aged 65 years and older.

#### MAIN EXPOSURE

A healthy lifestyle score was developed based on five modifiable lifestyle factors: a diet for brain health (Mediterranean-DASH Diet Intervention for Neurodegenerative Delay—MIND diet score in upper 40% of cohort distribution), late life cognitive

upper 40% of cohort distribution), late life cognitive activities (composite score in upper 40%), moderate or vigorous physical activity (≥150 min/week), no smoking, and light to moderate alcohol consumption

#### was 15.3 years (13.4 to 19.1). CONCLUSION

A healthy lifestyle was associated with a longer life expectancy among men and women, and they lived a larger proportion of their remaining years without Alzheimer's dementia. The life expectancy estimates might help health professionals, policy makers, and stakeholders to plan future healthcare services, costs, and needs.

with the disease. Life expectancy for women aged 65

without Alzheimer's dementia and four or five healthy

with zero or one healthy factor it was 17.0 years (15.5

to 18.3). Men aged 65 with four or five healthy factors had a total life expectancy of 23.1 years (21.4 to 25.6),

which is 5.7 years longer than men aged 65 with zero or

one healthy factor (life expectancy 17.4 years, 15.8 to

20.1). Of the total life expectancy at age 65, men with

four or five healthy factors spent 6.1% (1.4 years, 0.3 to

2.0) of their remaining years with Alzheimer's dementia,

and those with zero or one healthy factor spent 12.0%

(2.1 years, 0.2 to 3.0) with the disease. Life expectancy

for men aged 65 without Alzheimer's dementia and four

or five healthy factors was 21.7 years (19.7 to 24.9), and for those with zero or one healthy factor life expectancy

factors was 21.5 years (20.0 to 22.7), and for those

MAIN OUTCOME
Life expectancy with and without Alzheimer's

(women 1-15 g/day; men 1-30 g/day).



# **Topics**

- 1. Nutrition
- 2. Equipment
- 3. Mobility and Transportation
- 4. Social activities
- 5. Physical activity
- 6. Caregiver education

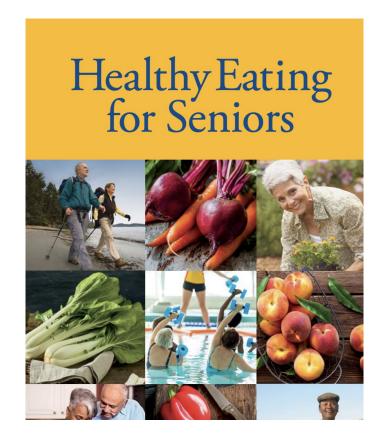
## **Nutrition**

BC Healthy Eating for Seniors

 Available in English, French, Chinese and Punjabi as well as audiobook

Canada's Food Guide: Healthy Eating for Seniors

8-1-1 HealthLink BC Dietitians



## **Grocery Delivery**

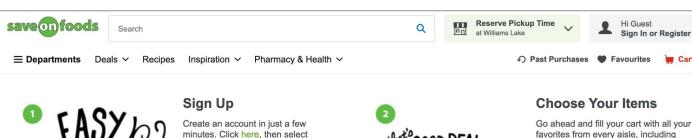
Save-On-Foods

SPUD

Legends Haul

Stong's

Instacart



Go ahead and fill your cart with all your favorites from every aisle, including fresh produce, dairy, meat, and frozen...

Read More



#### We Shop for you

Register to get started.

Once your order is placed, your Personal Shopper will follow your list and carefully pack your order. Prefer

Read More

Read More



#### **Pick Up or Delivery**

Now all that's left to do is check out and decide how you'd like to receive your order. Select a convenient delivery time

Read More

Better Meals (\$8.25/meal)

Most of BC

Includes entree, soup and dessert

Options for:

- -regular
- -low sodium
- -minced
- -diabetic



<b>Entree</b>	- Soup	- Dessert	
201 Poached Cod Loin	101 Beef & Barley	301 Rice Pudding	
202 Tuna Casserole	102 Homemade Vegetable	302 Lemon Cake	
203 Grilled Salmon	104 French Pea	303 Peach Cobbler	
204 Chicken a la King	105 Minestrone	304 Chocolate Cake	
205 Chicken Supreme	106 Lentil Soup	305 Carrot Cake	
206 Chicken Cacciatore	107 Cream of Mushroom	306 Strawberry Mousse	
207 Roast Turkey	108 Cream of Cauliflower	307 Butter Tart	
209 Roast Beef	109 Chicken Noodle	308 Apple Crumble	
210 Meat Loaf	110 Cream of Tomato	309 Banana Cake	
211 Swiss Steak		310 Tapioca Pudding	
212 Bangers and Mash		314 Banana Cream Square	

Meals on Wheels (Care BC)

Western food option

Vancouver, Richmond, North Shore

Hot meals (\$8.00)

Options:

-minced

-non-red meat

-frozen (\$6.50)



Learn mo





Week 1: (on these dates) Mar 14-Mar 18 Apr 11-Apr 15 May 9-May 13 Jun 6-Jun 10 Jul 4-Jul 8 Aug 1-Aug 5	Mondays Cream of Vegetable Chicken Teriyaki Mixed Rice & Peas Vegetables Cookie	Tuesdays Carrot Soup Barbeque Meatloaf Pasta Vegetables Macaroon Bite	Wednesdays Cream of Tomato Perogies and Turkey Sausages Sauerkraut Fresh Orange	Thursdays Seafood Chowder Battered Fish Rice Vegetables Brownie	В
Week 2: (on these dates) Mar 21-Mar 25 Apr 18-Apr 22 May 16-May 20 Jun 13-Jun 17 Jul 11-Jul 15 Aug 8-Aug 12	Mondays Cream of Cauliflower Mediterranean Chicken Mashed Potatoes Vegetables Banana	Tuesdays Vegetable Barley Soup Salisbury Steak Fried Potatoes Vegetables Oatmeal Raisin Cookie	Wednesdays Chicken Vegetable Soup Butter Chicken Fried Rice Vegetables Cheesecake	Thursdays Roasted Tomato Soup Poached Fish Basmati Rice with Mushrooms Vegetables Cinnamon Crunchie	s
Week 3: (on these dates) Feb 28-Mar 4 Mar 28-Apr 1 Apr 25-Apr 29	Mondays Minestrone Roast Chicken Mashed Potatoes Vegetables	Tuesdays Split Pea Soup Cabbage Rolls Vegetables Apple	Wednesdays Cream of Broccoli BBQ Chicken Mixed Rice and Peas Vegetables	Thursdays Clam Chowder Salmon Patty Pasta Vegetables	

Meals on Wheels (Care BC)

Chinese food option

Vancouver, Richmond

Hot meals (\$9.00)



#### Learn mo





Week 1: (on these dates) Apr 11-Apr 15 May 9-May 13 Jun 6-Jun 10 Jul 4-Jul 8 Aug 1-Aug 5 Aug 29-Sep 2	Mondays Chicken Feet, Peanut and Mei Dou Soup Steamed Fish with Preserved Vegetables Seasonal Vegetables	Tuesdays Chinese Herbal Soup Braised Chicken Drumsticks with Italian Seasoning Seasonal Vegetables	Wednesdays Dried Bok Choy Soup Braised Diced Fish with Sweet Corn Sauce Seasonal Vegetables	Thursdays Mushroom, Cordyceps Flowers and Pork Shank Soup Grilled Pork Chop in Japanese style Seasonal Vegetables	В
Week 2: (on these dates) Apr 18-Apr 22 May 16-May 20 Jun 13-Jun 17 Jul 11-Jul 15 Aug 8-Aug 12 Sep 5-Sep 9	Mondays Black Bean and Chicken Soup Baked Chicken Drumsticks with Five Spice Powder Seasonal Vegetables	Tuesdays Papaya, Peanut and White Fungus Soup Braised Fish with Onion and Tomato Sauce Seasonal Vegetables	Wednesdays Watercress Soup Grilled Chicken in Korean Style Seasonal vegetables	Thursdays Mushroom and Chicken Feet Soup Braised Diced Pork & Tofu with Preserved Vegetables Seasonal Vegetables	ar S
Week 3: (on these dates)	<u>Mondays</u> Chinese Herbal and	<u>Tuesdays</u> Black Bean and Pork	Wednesdays Pumpkin and Pork Rib	<u>Thursdays</u> Sweet Corn and Pork	C

BURNABY MEALS ON WHEELS

Meals on Wheels (Burnaby MOW)

Includes entree, soup and dessert

Options:

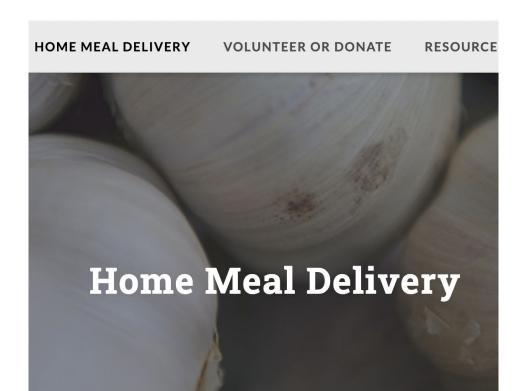
Western hot meal (\$9.00)

Vegetarian meal (\$9.00)

Frozen breakfast (\$8.00)

Bag lunch (\$5.50)

Chinese hot meal (\$9.75)



WEEK 1	MONDAY	WEDNESDAY	FRIDAY
Western Hot	Cream of Vegetable Soup Chicken Teriyaki	Cream of Tomato Soup BBQ Beef Meatloaf	Corn Chowder Boneless BBQ Pork Ribs
	Rice Vegetables Cookie	<b>Pasta</b> <b>Vegetables</b> <i>Fresh Orange</i>	Mashed Potatoes Vegetables Date Square
Vegetarian	Cream of Vegetable Soup Three Cheese Tortellini Vegetables Cookie	Cream of Tomato Soup  Battered fish Rice Vegetables Fresh Orange	Corn Chowder Pasta Marinara Vegetables Date Square
Frozen	Alberta Roast Beef Potatoes Vegetables	Chicken Cacciatore Roast Potatoes Vegetables	Butter Chicken Steamed Rice Vegetables
WEEK 2	MONDAY	WEDNESDAY	FRIDAY
Western Hot	Cream of Cauliflower Mediterranean Chicken Mashed Potatoes Vegetables Banana	Chicken Vegetable Soup Salisbury Steak Fried Potatoes Vegetables Chocolate Mousse	Vegetable Soup Spaghetti & Meatballs Vegetables Apple Crumble
Vegetarian	Cream of Cauliflower Quiche Florentine Vegetables Banana	Chicken Vegetable Soup Salmon Patty Rice Vegetables Chocolate Mousse	Vegetable Soup Curried Vegetable Stew Fried Rice Apple Crumble
Frozen	Alberta Beef Stew Roast Potatoes Vegetables	Chicken Chow Mein Fried Rice Vegetables	Roast Turkey Mashed Potatoes Vegetables

	Monday	Wednesday	Friday
Week 1	<ul> <li>Chicken Feet, Peanut and Mei Dou Soup</li> <li>Steamed Fish with Preserved Vegetables</li> </ul>	<ul> <li>Dried Bak Choy Soup</li> <li>Braised Diced Fish with Sweet Corn Sauce</li> <li>Mixed Vegetables</li> </ul>	<ul> <li>Dried Octopus and Fuzzy Melon Soup</li> <li>Braised Chicken and Potato with Portuguese Sauce</li> <li>Mixed Vegetables</li> </ul>
Week 2	<ul> <li>Black Bean and Chicken Soup</li> <li>Baked Chicken Drumsticks with Five Spice Powder</li> <li>Seasonal Vegetables</li> </ul>	Watercress Soup     Grilled Chicken in Korean Style     Seasonal vegetables	<ul> <li>Sweet Corn, Carrot and Pork Shank Soup</li> <li>Steamed Egg with Seafood</li> <li>Seasonal vegetables</li> </ul>
Week 3	<ul> <li>Chinese Herbal and Chicken Soup</li> <li>Steamed Fish and Tofu</li> <li>with Ginger and Green Onion</li> <li>Seasonal Vegetables</li> </ul>	<ul> <li>Pumpkin and Pork Rib Soup</li> <li>Steamed Three Colored Egg with Minced Pork and Tofu</li> <li>Seasonal Vegetables</li> </ul>	<ul> <li>Coconut and Chicken Soup</li> <li>Braised Seafood and Tofu with Satay Sauce</li> <li>Seasonal Vegetables</li> </ul>
Week 4	Red Kidney and Pork Shank Soup     Braised Chicken Drumettes     with Onion     Seasonal Vegetables	<ul> <li>Carrot, Green Turnip and Pork         Shank Soup</li> <li>Braised Seafood and Vermicelli         with Satay Sauce</li> <li>Seasonal Vegetables</li> </ul>	<ul> <li>Chinese Herbal and Pork Shank Soup</li> <li>Braised Minced Pork &amp; Tofu with Salted Fish</li> <li>Seasonal Vegetables</li> </ul>

Canadian Red Cross - Health Equipment Loan Program

Application through the Health Authority

- Wheelchairs
- Bathing aids
- Toileting aids
- Cushions
- Floor to ceiling poles
- Walkers
- Hospital beds
- Patient lifts
- Pressure relief air overlay/sections.



Canadian Red Cross

Accessibility and Mobility Aids

- HME Home Health
- Macdonald's Home Health Care
- National Seating and Mobility

#### Lifeline

- Pendant/wristband options
- Waterproof
- +Automatic fall detection
- +GPS
- \$30-45/month

## Lifeline

Products R

Resources

About

Support

ontact Us

rofessionals



#### **HomeSafe**

Our most affordable system. Get access to help 24/7 at the push of a button.

- Use at home
- Pendant or wristband
- Two-way voice



## HomeSafe with AutoAlert

Can automatically call for help if it detects a fall.

- Use at home
- Pendant
- Automatic FallDetection



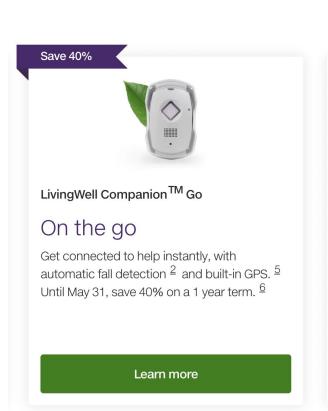
#### GoSafe

Mobile medical alert system with GPS gives you freedom to be safe while on the go.

- Use away or at home
- Automatic Fall Detection
- 6 Locating technologies

### Telus LivingWell

- Automatic fall detection
- Water resistant
- GPS
- Cellular
- \$35-60/month





LivingWell Companion TM Home

#### In the home

Enjoy peace of mind knowing that you or your loved ones are safe at home. With access to help 24/7, independent living is made comfortable and secure.

Learn more

# **Transportation**

**Public Transit** 

HandyDART: door to door transit service for those who cannot access conventional public transit

HandyCard: concession fare prices for those with physical or cognitive impairment; an attendant can travel free

Taxi Saver: HandyCard holders can purchase half priced coupons for participating taxis



# **Transportation**

Parking Permit Program for Persons with Disabilities





## **Better at Home**

- Friendly visiting
- Transportation
- Light yard work
- Minor home repairs
- Light housekeeping
- Grocery shopping
- Snow shoveling





United Way helping seniors remain independent.

#### Vancouver - Kitsilano: Kitsilano Neighbourhood House

Kitsilano Neighbourhood House, 2305 W 7th Ave, Vancouver, BC V6K 1Y4, Canada



Primary Contact: Margarita Chapman - Program Coordinator

Phone: 604.736.3588 ext. 131 Email: margaritac@kitshouse.org

Web: www.kitshouse.org/better-at-home/

Services: • Friendly Visiting • Transportation • Light Housekeeping • Grocery Shopping

#### Vancouver - Mount Pleasant: Mount Pleasant Neighbourhood House

Mount Pleasant Neighbourhood House 800 East Broadway Vancouver, BC V5T 1Y1



Primary Contact: Vicky Li - Program Coordinator

Phone: 604.879.8208 ext 104

Email: vli@mpnh.org

Web: www.mpnh.org/our-programs/older-adults-seniors/better-at-home/

Services: • Light Housekeeping • Friendly Visiting • Medical Appointment Transportation • Group

**Activities** 

Recreation programs and centres for seniors at community centres and neighbourhood houses:

- Bridge
- Mah Jong
- Karaoke Drop-In
- Pancake Brunch
- Billiards
- Cribbage

- Art
- Movie Screenings
- Texas Holdem Poker
- Chess
- Craft Class
- MS Support Groups
- Lunch Groups
- Knitting

All Day	Sun 8	Mon 9	Tue 10	Wed 11	Thu 12	Fri 13	Sat 14
6 AM							
7 AM							
8 AM							
9 AM			9am Chinese Dancing		9:05am Chinese Dano	nina	9:15am
10 AM			with Ivy - All		with Ivy - All	10am Tai Chi with Arny	Chinese Dancir with Ivy - All
11 AM						11:05am Tai Chi with Arny	
12 PM		12pm Karaoke Drop-In	12pm Karaoke Drop-In	12pm 3 activities	12pm Karaoke		
1 PM		(Mon)	(Tue)	available	Drop-In (Thu) 1:15		
2 PM		6 6			Seni Soci Dane	ial	
3 PM					7111	98%	3:15pm
4 PM							Senior Social Dance (SAT)
5 PM							

# \*Seniors Activities - \*Thunderbird Community Centre May 8 - 14 2022

	today	May	8 - 14 202	22			
All Day	Sun 8	Mon 9	Tue 10	Wed 11	Thu 12	Fri 13	Sat 14
6 AM							
7 AM							
8 AM							
9 AM							
10 AM							
11 AM							
12 PM			12pm				
1 PM			Social, Lunch and Games				
2 PM							
3 PM							
4 PM							
5 PM							
6 PM							
7 PM							

Immigrant specific organizations:

- S.U.C.C.E.S.S.
- MOSAIC

#### North Shore Elder College

- Zoom courses
- Outdoor learning



HOME

COURSES

**NEWS & EVENTS** 

NEWSLETTER

DONATE

GOVERNANCE

CONTAC



Arts and Health - City of Vancouver

- Professional artists
- Weekly workshops between October and June



Minds in Motion - Alzheimer's Society

- Online or in person
- 30 mins of fitness and 45 mins of social programs
- With care partner
- Weekly meetings



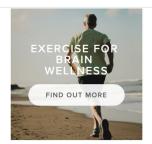
# **BC** Brain Wellness Program

UBC, Djavad Mowafaghian Centre for Brain Health

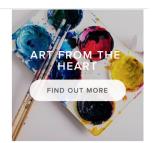
Funded by donors

Self-referral









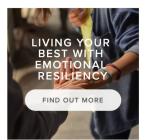


FIND OUT MORE















# **Physical Activity**

## Seniors' Community Parks

- Free outdoor exercise equipment
- Flexibility
- Coordination
- Balance



#### Lower Mainland

- Abbotsford: Mill Lake Park (Equipment:

HealthbeatTM)

HealthbeatTM)

Recreation Centre

(Equipment: HealthbeatTM)

Avenue west of Mt. Seymour

(Equipment: HealthbeatTM)

(Equipment: HealthbeatTM)

Park (Equipment: HealthbeatTM)

Road (Equipment: HealthbeatTM)

Burnaby: 3523 Cameron Street - Cameron

North Vancouver: North end of Parkgate

Richmond: Hugh Boyd Park (Equipment:

Surrey: Adjacent to Fleetwood Community

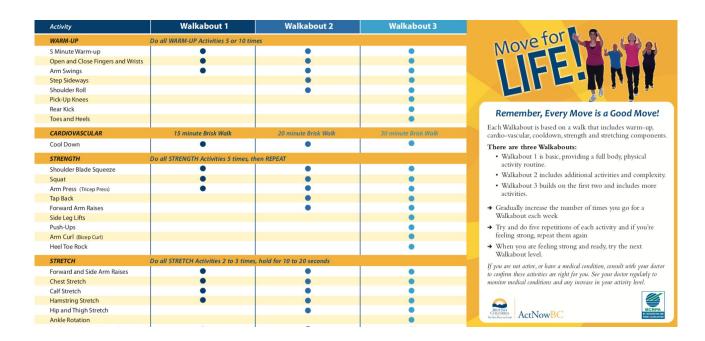
Centre - North of 83rd Ave. & West of 160th St.

Tsawwassen: 5027 11A Avenue - Lions Wellness

Vancouver: 6210 Tisdall Street - Tisdall at 49th

# **Physical Activity**

#### Move for Life DVD



## SAIL Exercises



## SAIL (Stay Active and Independent for Life) Fall Prevention Exercise – Course #1 3.5K views • 1 year ago



Join recreation therapists Anita Chinyavong and Sarah Sprague for a fun, invigorating workout designed to help prevent falls.



#### SAIL Exercise Class

2.1K views • 2 years ago

Active Aging Programs, Catholic Charities So. MN

Live-stream class recording.



### SAIL (Stay Active and Independent for Life) Fall Prevention Exercise - Course #2

2.3K views • 1 year ago

Fairfax County Government 🥥

Join recreation therapists Sarah Sprague and Anita Chinyavong for a fun, invigorating workout designed to help prevent falls.

## Choose to Move

- Free
- Activity coach
- Group and individual



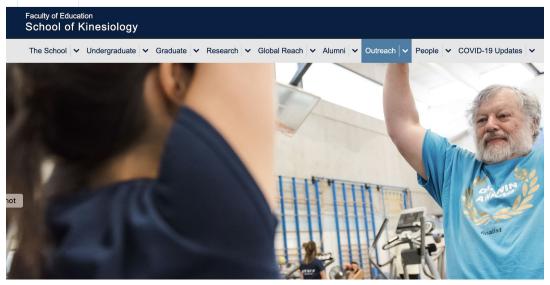
## **UBC** BodyWorks

- Changing Aging
- Modified Changing Aging
- Intensity, strength and balance
- Partnerships with community centers



#### THE UNIVERSITY OF BRITISH COLUMBIA

Vancouver Campus



Senior specific fitness classes at community centres:

- Chinese Yuan Ji Dance
- Tai Chi
- Parkinson's exercise groups
- Zumba
- Breathing Exercise Classes
- Badminton
- Yoga

- Strength and Balance
- Table Tennis
- Walking Groups
- Osteofit Classes
- Ballroom Dancing
- Line Dancing
- Luk Tung Kuen

## BC Caregiver Support Line

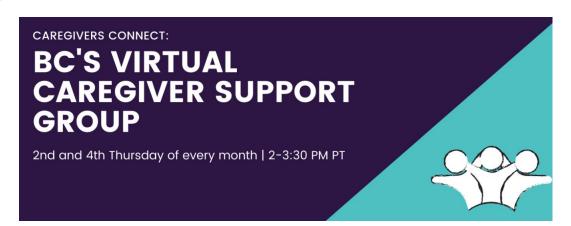
**1-877-520-3267**, 8:30 am — 4:00 pm Monday, Wednesday, Friday and 8:30 am — 7:00 pm Tuesday and Thursday

- Information and referral to resources,
- Healthcare navigation
- Emotional support
- Access to support groups



## Virtual Caregiver Support Groups

- Twice monthly
- For people to share their experiences of caring for a family member or friend



## Caregiver Coaching Program

- Free sessions that are 1:1
- Provides recommendations and tips to help generate an action plan and how to navigate health care system
- Follow-up calls/emails



## Caregiver Connection

- Free quarterly newsletter published by the Family Caregivers of BC
- Interesting and information articles related to caregiving

# CAREGIVER CONNECTION





## Who's Who in the Hospital Zoo

By Connie Jorsvik, owner of Patient Pathways

When you or a loved one is seriously ill or injured, you will find yourself pushed into the deep end of the healthcare system. Knowing who's who in the zoo and what their role is can help you to survive and thrive.

As quickly as possible, find out who the key healthcare professionals are on the hospital unit where your loved one is receiving care.

Find out who the nurse is running the unit on a day-today basis. Their name is different in just about every hospital and every unit (examples: charge nurse, patientcare coordinator, nurse manager, head nurse). This nurse is usually there for several shifts in a row and has Continued on page 2

#### In this issue

- · Who's Who in the Hospital Zoo
- FCBC Thanks Volunteers
- Caregiver Self Assessment
- Dear Caregiver Support Line
   You Can Count on Hope
- · Emotions in Caregiving
- The Power of Choice

Family Caregivers of BC is a registered non-profit dedicated 100% to supporting family caregivers.

BC Caregiver Support Line 1-877-520-3267

familycaregiversbc.ca

First Link - Alzheimer's Society

- Helpline
- Education
- Support groups

# Alzheimer Society

Are you affected by Alzheimer's disease or dementia?



Your first step to living well with dementia



PHC Dementia Caregiver Resilience Clinic

- Group and individual sessions
- SW, OT, geri psych



**CLINIC** 

# **Summary**

Resources are best used when individualized and specifically prescribed.

A combination of resources are needed to maximize effect.

Current limitations to equal access include:

- geographic
- financial
- technological

# **Summary**

#### Nutrition

https://www2.gov.bc.ca/gov/content/family-social-supports/seniors/health-safety/active-aqing/healthy-eating/healthy-eating-for-seniors-handbook

https://food-guide.canada.ca/en/tips-for-healthy-eating/seniors/

https://www.bettermeals.ca/

https://www.carebc.ca/western-mow-vancouverrichmond.html

https://www.carebc.ca/chinese-mow-vancouverrichmond.html

http://burnabymeals.ca/services/

#### Equipment

 $\label{lem:https://www.redcross.ca/how-we-help/community-health-services-in-canada/bc-health-equipment-loan-program$ 

https://www.hmebc.com/hme-accessibility/

https://macdonaldshhc.com/category/products/mobility-aids/

https://www.nsm-seating.ca/locations#3

https://www.lifeline.ca/en/

https://www.telus.com/en/personal-health/livingwell-companion/go?intcmp=tcom\_lwc \_cta\_ffh\_tile\_lwcgo\_learnmore

#### Transportation

https://www.translink.ca/rider-guide/transit-accessibility/handydart

https://www.sparc.bc.ca/

https://betterathome.ca/services-available/

#### **Social Activities**

https://vancouver.ca/people-programs/recreation-programs-and-centres-for-seniors.a spx

https://successbc.ca/community-groups/services/seniors-groups/

https://www.mosaicbc.org/services/settlement/seniors/

https://www.nseldercollege.org/courses.html

https://vancouver.ca/parks-recreation-culture/arts-and-health-project.aspx

https://alzheimer.ca/bc/en/help-support/programs-services/minds-motion#Minds\_in\_Motion%C2%AE online

## **Physical Activity**

https://www2.gov.bc.ca/gov/content/family-social-supports/seniors/health-safety/active-aging/physical-activity/seniors-community-parks

https://www2.gov.bc.ca/gov/content/family-social-supports/seniors/health-safety/active-aging/move-for-life-dvd

https://www.choosetomove.ca

https://kin.educ.ubc.ca/outreach/body-works/bodyworks-fitness-classes/

https://www.bcbrainwellness.ca

#### **Caregiver Resources**

https://www.familycaregiversbc.ca/get-help

https://alzheimer.ca/bc/en/help-support/programs-services

https://dementiacaregiver.providencehealthcare.org/

# Better Lists: Community Resources in the Lower Mainland

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- Review community resources for older adults directly available in the Lower Mainland
- 2. Discuss how to leverage available resources to provide better care